



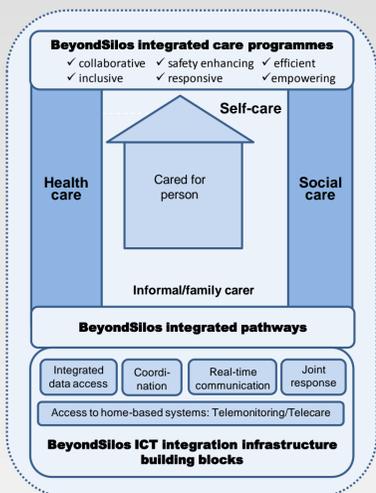
The array of health, social care and housing services, and their benefits and procedures can be confusing, particularly for people who are older and live with one or more chronic condition. People should receive services and care from a system that is easy to navigate, less bureaucratic, more efficient, and that communicates well: A system that is integrated, co-ordinated and joined up.

## Taking integrated eCare a step further...

The aim of BeyondSilos is to develop and pilot integrated care services delivered with the help of a multifunctional ICT infrastructure, to enable better cooperation between care professionals, family members and those receiving care.

These services are to be based on two generic care pathways cutting across the boundaries which typically separate healthcare from social care. These boundaries can be identified at the level of both service provision and technology.

Third sector organisations and family/informal carers, where appropriate, are included in the information loop in order to facilitate service users to self-care and live independently.

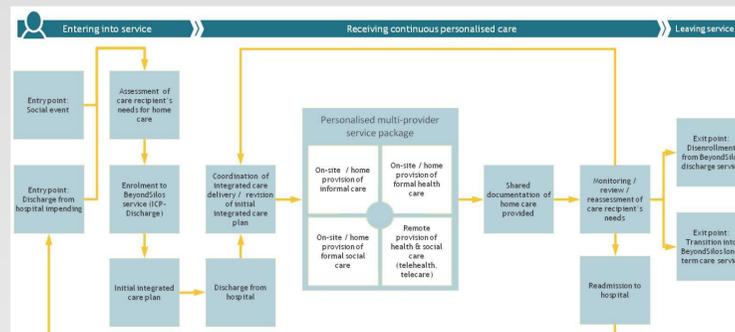


## ...for two care settings using innovative technologies.

Two generic pathways form the basis of the project's service development and implementation work and hold the potential to deliver significant benefits through better joined-up care delivery.

### 1. Integrated short-term support after an acute episode:

The first pathway addresses the need for joined-up home support arising from an older person experiencing an acute episode and the immediate support at home afterwards, e.g. After a hospital discharge or a fall. It focuses on time-limited interventions.



## ...in seven European regions...

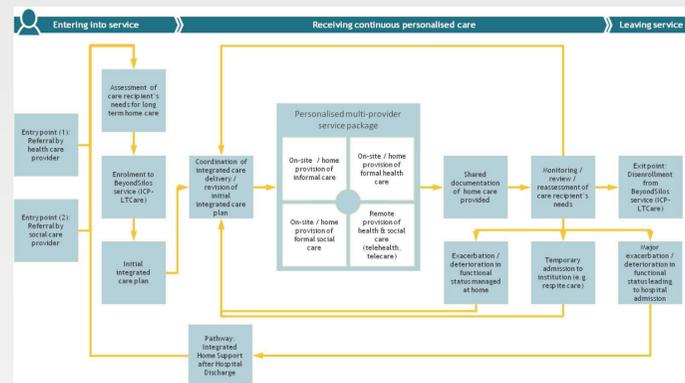
BeyondSilos pursues a context sensitive approach in seven pilot regions:

- Amadora, Portugal
- Badalona, Spain
- Campania, Italy
- Kinzigtal, Germany
- Northern Ireland
- Sofia, Bulgaria
- Valencia, Spain



### 2. Integrated long-term home support:

The second pathway is designed to provide integrated and coordinated services to people living with complex need and who require ongoing health & social care services and wellbeing assistance. It focuses on a long-term care perspective.



## Service Evaluation

The project evaluation includes an examination of the benefits and shortcomings for all parties across the pathway continuum, clinical outcomes and quality of life, with the service user perspective and experience being central. Cost benefit analysis and business modelling underpin the evaluation. Outcomes and outputs will provide the pilot sites with the necessary evidence-base to mainstream the delivery of the BeyondSilos integrated care services and expand the model for other population cohorts within the sites and elsewhere.



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